

Corporate Introduction

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Preface



Date: December 2025

From: President Sean Jackson, American Virtual Airlines (AAVA)

To: All American Virtual Members

Subject: Airline Operations Handbook 5.7

Introduction

The staff and management of American Virtual Airlines (AAVA) remain committed to enhancing the experience of flight simulation enthusiasts by providing a realistic representation of American Airlines operations. We recognize that our pilots fly for a variety of reasons. Many participate to further develop a hobby, while others—including the numerous real-world pilots within our community—may wish to refine and practice their professional skills.

Regardless of motivation, we pledge to provide our pilots with the resources and support needed to get the most out of their experience with AAVA.

This manual is designed to communicate the policies and procedures that govern the day-to-day operations of the organization. Every effort has been made to ensure that it contains useful and applicable information relevant to the many facets of AAVA. If any policy is unclear, or if a specific issue is not addressed, please contact your Vice President of Operations for further assistance.

Due to the diverse nature of our operations, this manual cannot address every unique situation that may arise. Ultimately, your success as a virtual pilot will depend on a combination of acceptable practices, sound judgment, and common sense.

Applicability

The policies and procedures outlined in this manual apply to all AAVA personnel. Acceptance into the organization and use of its systems signify your agreement to review and abide by the guidelines contained herein.

The Chief Operating Officer is responsible for maintaining this manual. Any changes must be approved by the President/CEO prior to implementation.

Cancellation

This document supersedes and cancels the **Airline Operations Handbook, Version 5.6.2.2 (Released October 2024)**.

Sean Jackson
President | American Virtual